

## The Iliad Apartments Parking Policy & Procedures

**Any vehicle found in space #1 or #2 without permission will be towed.**

**Any vehicle will be towed if parked anywhere under the carport drive through area outside the 2<sup>nd</sup> floor exit.**

**TOW REQUESTS: ~ Calls will be accepted between the hours of 10AM & 10PM ONLY at 206.328.2498.**

**AFTER HOURS / NO ANSWER: ~ Park in space #1 or #2 but make sure to put a note in the rent box or email us. We will tow any car we find there without a valid explanation. The Iliad phone doesn't accept text messages!**

**Follow the four steps below if there is an unauthorized vehicle in the space you rent.**

- 1. Don't park in another tenant's space.** We will tow your vehicle if requested by the person who rents that space. Most likely we will not recognize your vehicle and we will not be responsible for your towing fees. If someone is parked in the space you pay for it doesn't give you the right to park in another tenant's space. Park in space #2 or #1.
- 2. Call ~ 206.328.2498** to request that the vehicle be removed from your parking space. To expedite the removal process, provide the spot#, license plate#, color, make and model of the violating vehicle. It is not legal to vandalize. You could leave a note explaining you pay for that space but they already know that and have made their decision.
- 3. Park your car in space #2** If there are dumpsters in space #2 park in space #1 but be prepared to move your vehicle on a moment's notice. Make sure we have a way to contact you if we need to move your vehicle.
- 4. Move your vehicle to your assigned space** as soon as the violating vehicle has been removed. This entire process usually takes 15-30 minutes. Traffic, holidays and other factors may increase this time significantly.

**To remove vehicles parked in the alley or on the sidewalk . . . Call ~ 206.684.5444**

**PERMISSION TO TOW: ~** If someone parks in your spot without your permission, only the ILIAD property management is authorized to call the tow company to remove a vehicle from the Iliad property. Contact us and ask us to remove the vehicle from the space you rent. We don't remove vehicles unless we are asked to do so by the tenant who rents the space; or if there is a car by the 2<sup>nd</sup> floor exit or in space #1 or #2.

**MONITOR: ~ We don't monitor the parking lot looking for cars to tow.** If someone has asked us to tow a car from the space they pay for we don't check the violating vehicle to see who it might belong to. We don't search the building for guests who might be parked in a space someone else pays for. We don't search the building to find out who has parked in space number one or two or by the 2<sup>nd</sup> floor exit. We aren't authorized to remove vehicles that are not on the Iliad property. **We will monitor your spot if requested to do so if chronic violation becomes an issue.**

**GUESTS: ~ It is ok if your friends use your parking space.** Your guests are welcome to use your space that you pay for the purpose of visiting with you. We don't need to know about it.

**VIOLATORS: ~ The average cost to recover a vehicle that has been towed is about \$400.00 + storage fees.** Violators will park in your space briefly and move before a tow truck can get here. These people are extremely rude and inconsiderate! They don't care that you pay for that spot to be available when you need it. They don't care that they are wasting our time and yours. Unfortunately the law says our only recourse is to tow the car if it is in the space you rent. 99.9% of violators know they are in a PAID SPOT and will use it anyway without regard of repercussions or consequence. You pay to have your space you rent available when you need it. These violators have little to no regard toward your inconvenience or ours caused by their selfish theft and violation. You should have no qualms about asking us to tow their vehicle from the space you rent. They know better and do it anyway; they know how the law works in their favor. Their temporary needs are not more important than yours or mine. They have made a decision to prioritize their needs above yours, your time our time and the trouble they caused us.

**PLEASE Disable Your HORN:**

When parking at the Iliad. People are coming and going all the time day and night. It is best to silence any beeping, honking chirping or any other disturbing noise your car might make as you are parking under other people's windows. Please be a considerate person and silence your horn.

**Protect Your Vehicle:**

Remove any items from your vehicle that might give a prowler reason to break your window. It doesn't matter if a bag or a box has nothing in it. If a prowler thinks there is something in it, they might break your window to get it, so, it is best to keep your car empty when parked.

**Security Cameras:**

We are in the process of installing security cameras to monitor the parking spaces and the entrances to the building. If anything happens the cameras will capture it which will aid in the police report.

**In the Front: { Spaces 3, 4 & 5 }**

Packing in tandem causes issues for the other people who need to get in and out of their parking spaces. Please use these spaces for one vehicle parking only.

**In The Back: { Spaces 19, 20, 21, 22, 23, 24 & 25 }**

It should be much easier to use the spaces in the back if you back into them as rear wheels are stationary. To make parking easier, when you drive out of the parking space create a mental image of where your wheels go, this is where you need to put them when you return.

**Park Close To The Wall:**

Please remember to park all the way in your space to make it easier for the people parking next to you to get in and out of their spaces.

**The Polls:**

Always be very careful of the poles if you park next to one as they hold up the building and will damage your car if you get too close to them.

**Oil Leaks:**

If your car leaks fluids, get it fixed. The fluid is generally slippery can cause people to slip and fall. It is also very sticky and dirty and we don't want to see it on the carpet inside the building in the halls or in the apartments or anywhere really. It is also very bad for the environment. **You can get your car fixed for FREE.**

Call ~ Maythia Airhart at Seattle Public Utilities VOICE = 206.684.7643 or email her [maythia.airhart@seattle.gov](mailto:maythia.airhart@seattle.gov)

These websites have more information about oil leaks: <http://seattle.gov/util/autoleaks> OR <http://fixcarleaks.org>

**The Iliad Website :**

If someone parks in your space follow these directions on the Iliad website.

<http://iliadapartments.com/website/PDFs/IliadParkingPolicy.pdf>

If you need a map of the parking spaces there is one here:

<http://iliadapartments.com/website/PDFs/IliadParkingMap.pdf>